



# Datasheet

## Cyber Awareness & Phishing

**Around half of cyberattacks in the UK involve phishing. That's roughly 20% higher than the global average.**

Cyber Vigilance's Security Awareness & Phishing Service is the foundation of our Managed Cyber Security Service's 'People' pillar. This service has been built to improve the human element of your cyber security posture, removing total reliance on just technology. The risk associated with the inadequate education your users have on your business can be critical.

### Key Features

**Reporting** - With our service, we'll provide you with monthly reporting to give you insights into your latest risk scores and areas to improve on. We will also arrange regular cadence calls to discuss your monthly reports and what action will be taken.

**Simulated Phishing** - Conduct on-going simulated phishing campaigns covering a wide variety of topics. The campaigns will also test your users' likeliness to open attachments, enter their credentials and reply to phishing scams.

**USB Test** - Our service also offers USB tests to see how your users' react to unidentified USBs they find.

**Awareness Training** - Our Cyber Awareness & Phishing Service is powered by KnowBe4, the world's largest training library. We will work with you to ensure training is relevant to your unique workforce. Training content includes videos, games, newsletters, quizzes and more.

**Phish Alert Button** - Make sure your users have a safe way to forward any suspicious emails to your security team for analysis and have the email deleted from their inbox to prevent future exposure.

**User Groups** - Throughout the service, we will work with you to identify any key users who require additional training or more targeted phishing emails depending on their role or risk level.

### Interested?

**Email :** [info@cybervigilance.uk](mailto:info@cybervigilance.uk)  
**Call :** +44 (0)1483 948090



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### Key Benefits

**Access to the world's largest training library, including NCSC approved content.**

**Phish alert button so employees can easily report emails.**

**Customisable automated phishing campaigns focused on making your users aware of phishing red flags.**

**Engaging and effective managed training campaigns personalised to your organisation's needs.**

**Remedial training for users who are unable to identify simulated phishing emails.**

**Reporting on your organisations' risk scores, phish-prone percentage, and riskiest users so you can manage your risk.**

### **Why Cyber Vigilance?**

Cyber Vigilance's top priority is protecting our customers. We aim to give you complete visibility of how you are protected. Although you'll get monthly reports from us, we also can provide adhoc reports on your security awareness training progress. Cyber vigilance will review your progress regularly to ensure you are getting the most from the service.

### **Engaging and Informative**

By educating your staff, you can create another layer of protection for your organisation, your employees. Cyber Vigilance aims to provide effective awareness through continuous simulated phishing and engaging training. Traditionally, cyber security awareness consisted of a one-off non-interactive training module. Research has proven that this strategy has little impact compared to consistent training and simulated phishing.

It is also becoming increasingly important for organisations to show they are taking security seriously. By having a cyber aware workforce, you can improve your reputation with customers, suppliers, and regulatory bodies.

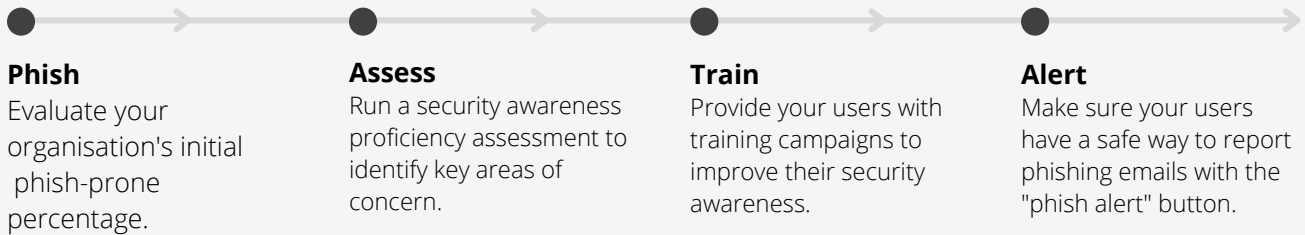
Our Cyber Awareness & Phishing Service aims to keep your users' aware of potential risks through an informative and engaging training plan.

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### How the service works

Firstly, our team will arrange a welcome call to discuss your needs, such as training content and simulated phishing campaigns. Our team will be on hand to support you through enrolling your users onto the platform.

Once you are set up, we conduct a preliminary phishing campaign; this allows us to make sure everything is running smoothly and determines your initial risk levels. Your users will also be enrolled on a baseline training campaign to cover various topics to ensure they know the potential threats they could be facing.

On-going training and phishing will then be carried out and tailored to your requirements, including:

- At least one phishing email per month to all users, with targeted phishing emails to high-risk departments/users.
- Conducting remedial training campaigns for users who click a potentially malicious link in phishing emails.
- Training specific groups and employees with role-based training and other speciality courses.
- A monthly campaign to send Security Hints and Tips emails to your users to keep them aware and ready to defend against the latest phishing and social engineering scams.
- A 'Phish Alert' button so your users can easily report any suspicious emails they receive.
- We will provide you with a monthly report on your progress and risk level.

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